

Adding a New Tag Range during a Consignment - iPad

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Applies to

MFL Holder	No
MFL Online Operator	No
Master	Yes
Receiver	No
Receiver Online Operator	No

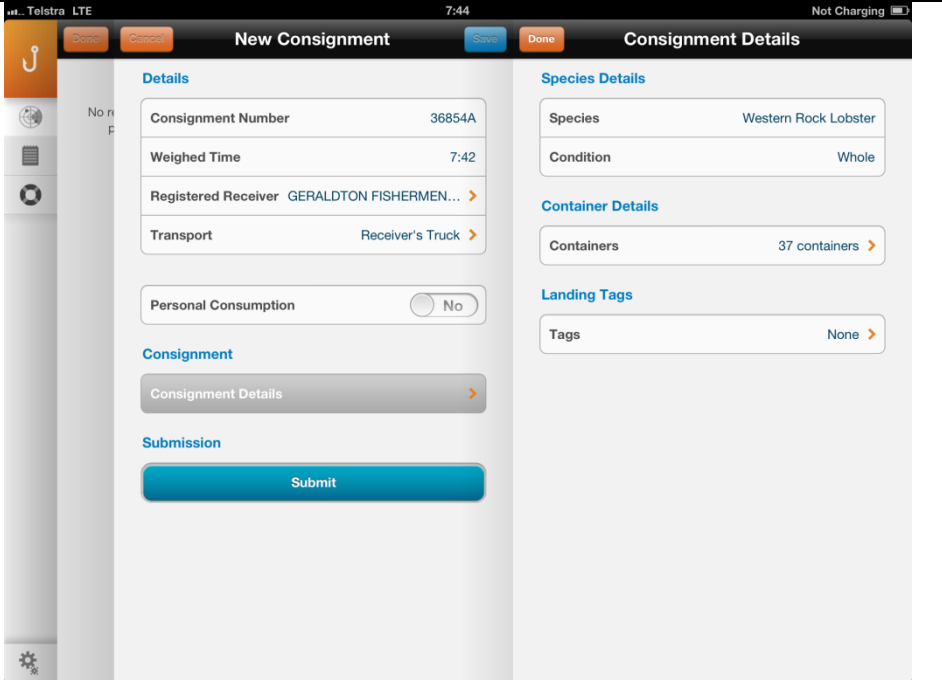
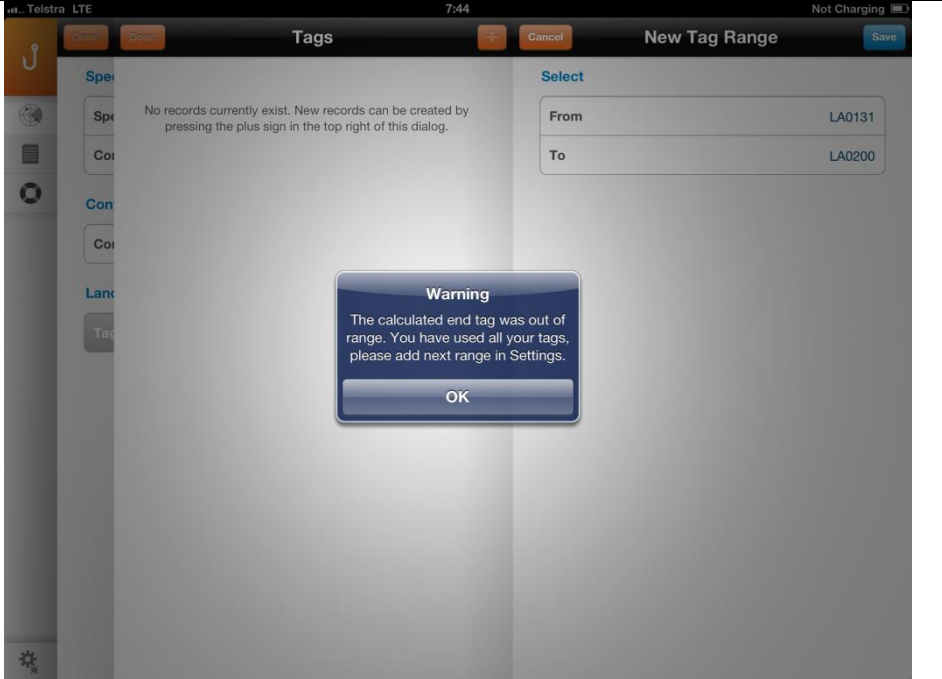
Requirements

You must have the start and end numbers of the new tag range available for entry into the Settings section of CatchER.

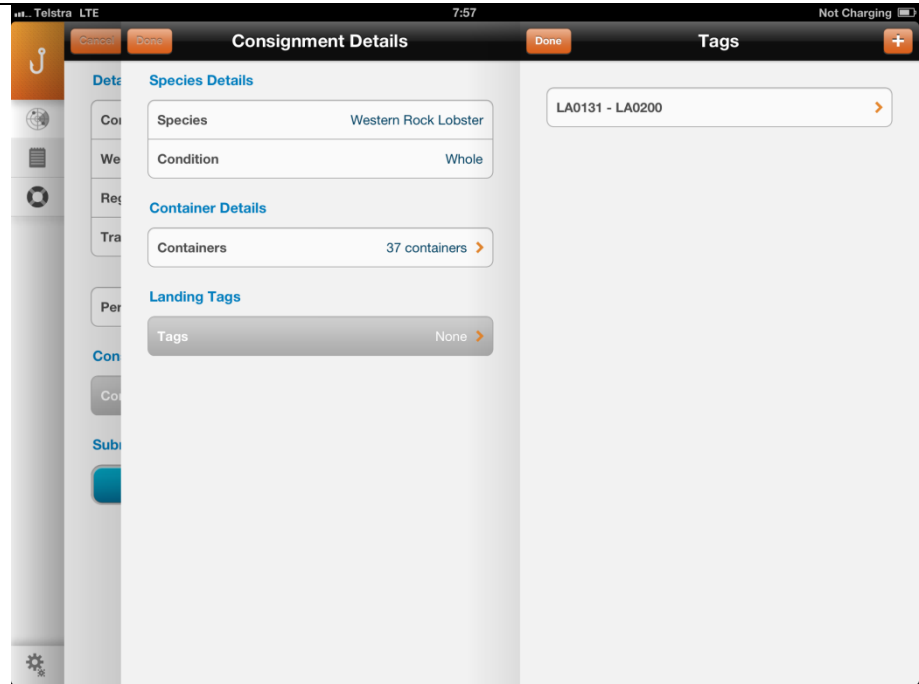
Tag Counter Bug

Currently the tag counter in CatchER has a bug. The counter doesn't function correctly when you reach the end of a tag range and add a new tag range. On an iPad the counter does not allocate the tag numbers from the new tag range for the first lot of tags allocated to a consignment but resumes working correctly on subsequent consignments. However on an iPhone the tag counter fails to resume working correctly and you will need to manually enter the tag numbers for all future consignments. You will receive an error message that the calculated start and end tags were out of valid range each time you touch the tags button to allocate tag numbers. You will need to touch OK and then manually enter the correct tag numbers. We apologise for the inconvenience and will be working to correct this bug as soon as possible.

Instructions

<p>1. After entering the Container Details during the Post-Landing consignment stage touch Tags.</p>	 <p>The screenshot shows the 'New Consignment' app interface. The title bar at the top reads 'New Consignment' with 'Save' and 'Done' buttons. The main content is divided into two columns. The left column, titled 'Details', includes fields for 'Consignment Number' (36854A), 'Weighed Time' (7:42), 'Registered Receiver' (GERALDTON FISHERMEN...), and 'Transport' (Receiver's Truck). Below these is a 'Personal Consumption' toggle set to 'No'. The right column, titled 'Consignment Details', includes 'Species Details' (Species: Western Rock Lobster, Condition: Whole), 'Container Details' (Containers: 37 containers), and 'Landing Tags' (Tags: None). At the bottom, there is a 'Submission' section with a large blue 'Submit' button.</p>
<p><i>A Warning message appears that you have used all of your tags and requests to add a tag range in Settings.</i></p> <p>2. Touch OK.</p> <p>3. Touch Save to save the current tag range details</p>	 <p>The screenshot shows the 'Tags' app interface. The title bar reads 'Tags' with 'Cancel' and 'Save' buttons. The main content area is dimmed and displays the message: 'No records currently exist. New records can be created by pressing the plus sign in the top right of this dialog.' To the right, there is a 'New Tag Range' section with 'From' (LA0131) and 'To' (LA0200) fields. A 'Warning' dialog box is centered on the screen, containing the text: 'Warning: The calculated end tag was out of range. You have used all your tags, please add next range in Settings.' with an 'OK' button.</p>

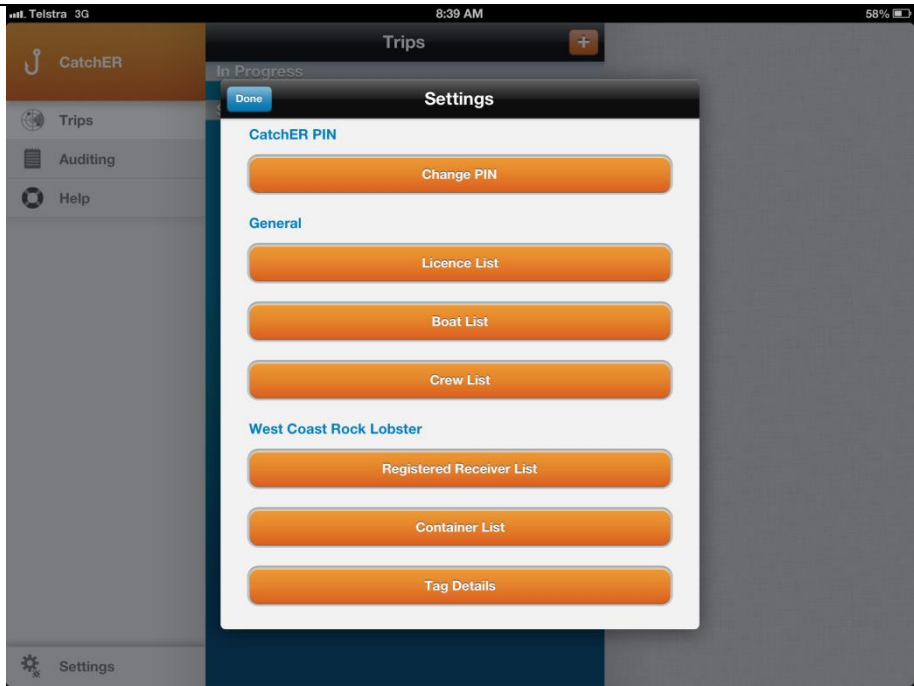
4. Touch the **Settings** icon in the bottom left corner of the screen.



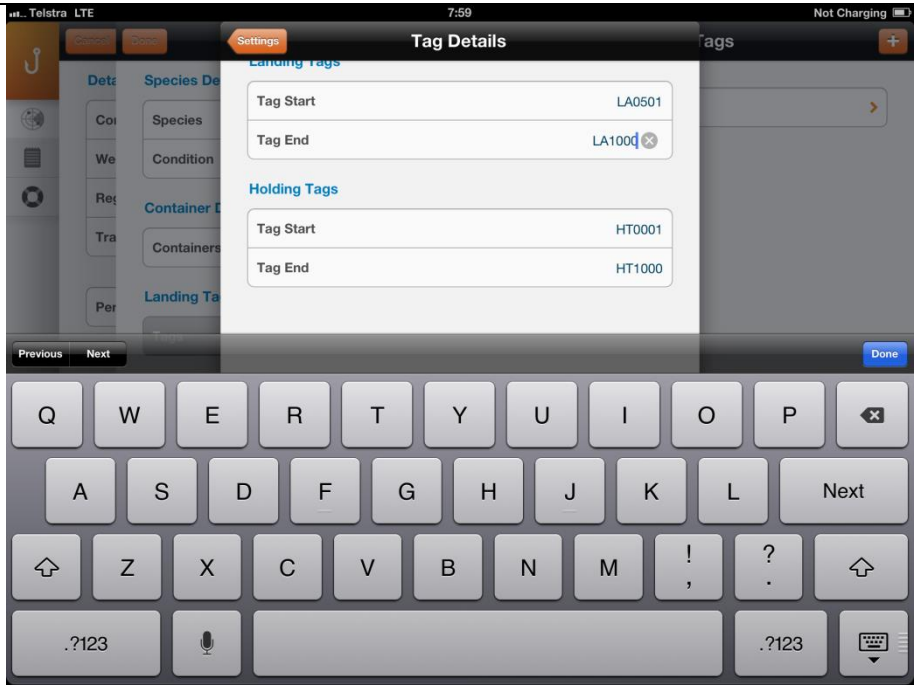
5. Enter your PIN number



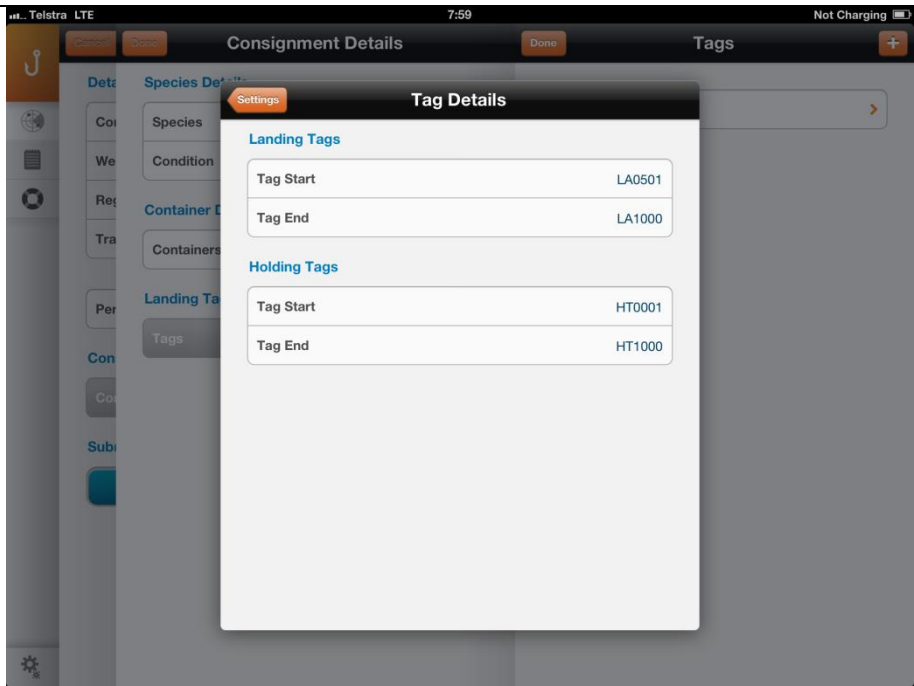
6. Touch the **Tag Details** button.



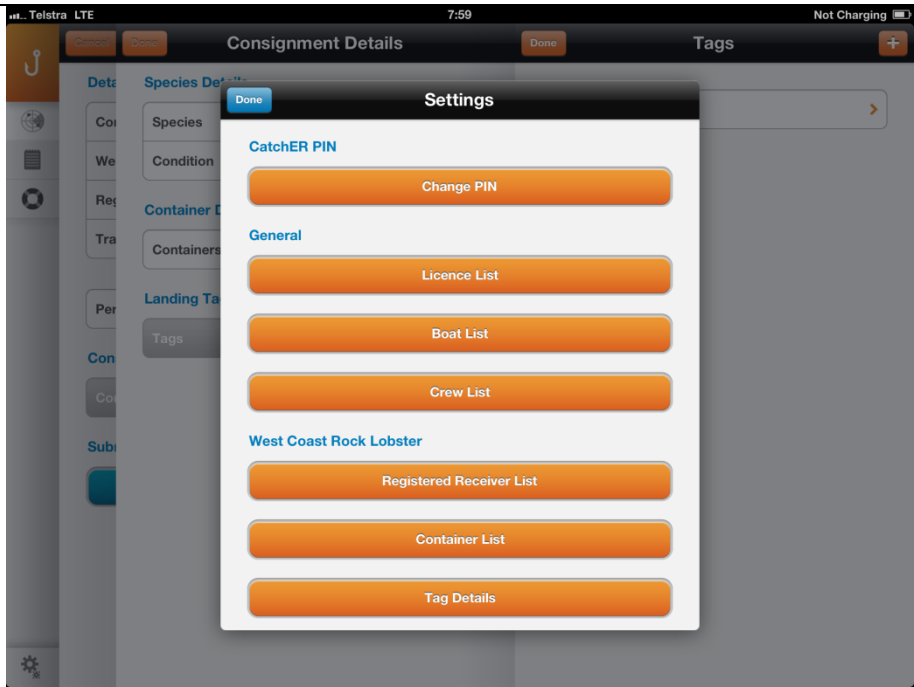
7. Delete the used tag details and enter the **Tag Start** and **Tag End** numbers of the new tag range you will be using.




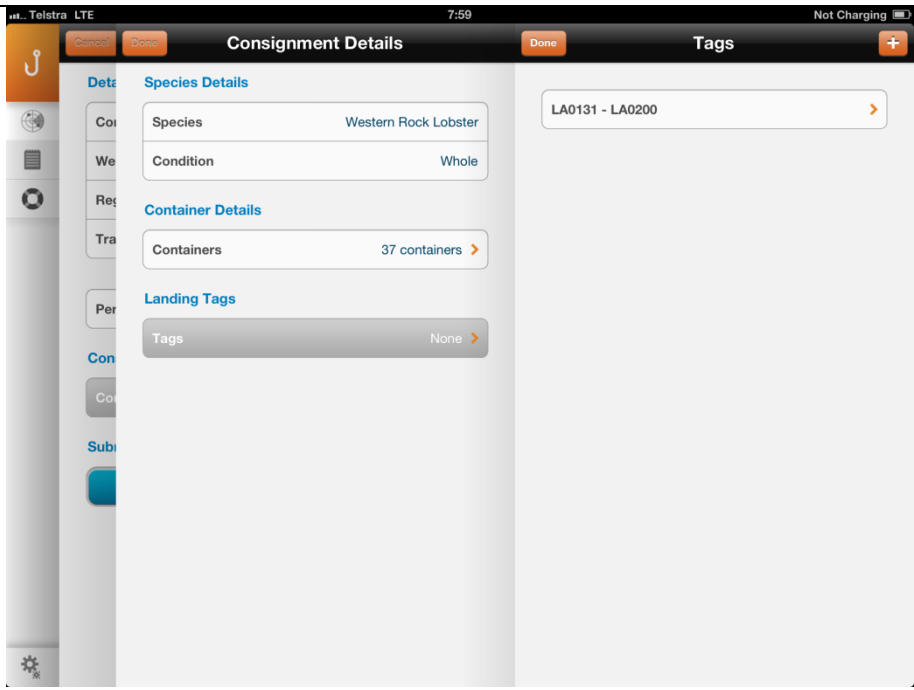
8. Touch **Settings** to exit.



9. Touch **Done** to exit the **Settings** page.

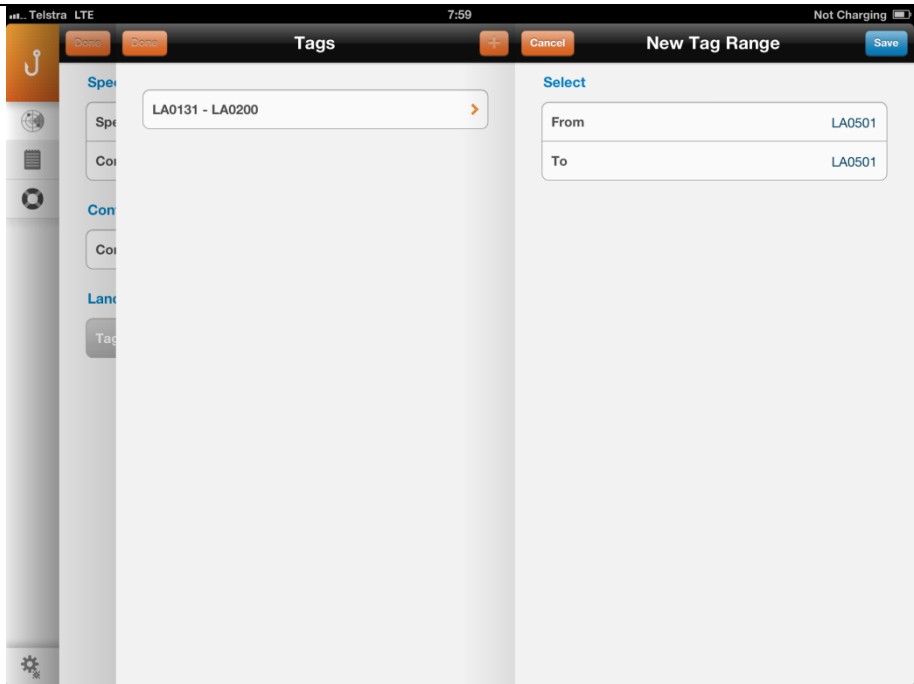


10. Touch  to add a new tag range for the rest of the consignment.

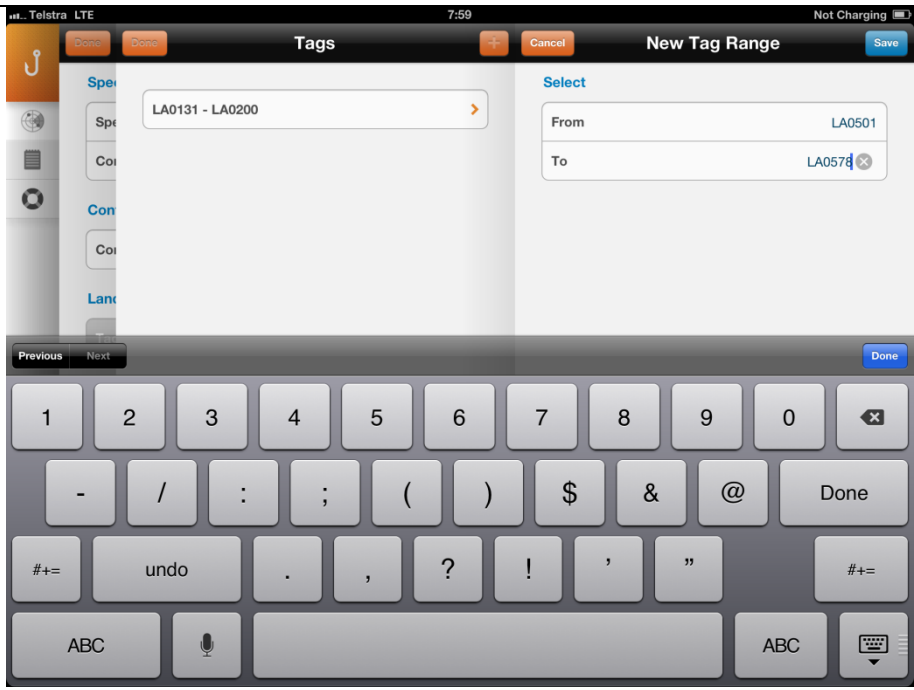


*Currently the tag counter is not allocating the new tag range correctly in the first instance after the new tag range is added and only shows the first tag in the range in both the **From** and **To** fields.*

The tag counter will work correctly again after the first lot of tag numbers is manually entered.

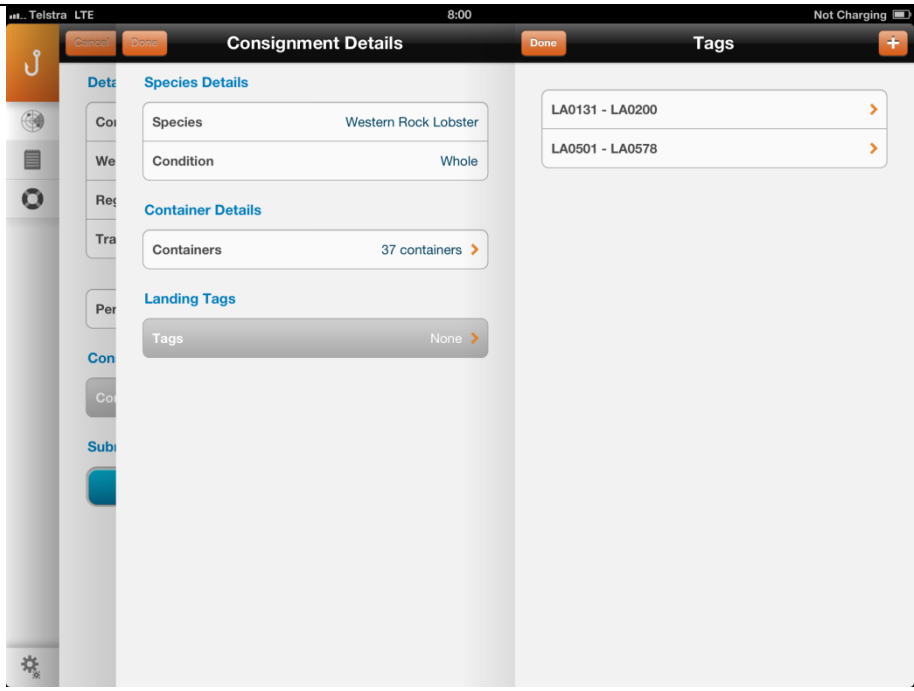


11. You will need to manually enter the last tag in the range and then touch **Save**.



11. Touch **Done** to continue with the consignment with the new tag details included.

The tag counter should work normally again until it reaches the end of tag range again.



End of Instructions

Fish Eye Helpline and Support

A dedicated Fish Eye and CatchER Helpline is in operation from 8.30am to 4.30pm, Monday to Friday. The Helpline will answer questions related to Fish Eye.

Email: Fisheye.Support@fish.wa.gov.au

Phone: 1300 550 763

Online Troubleshooting Guide for CatchER issues

An online troubleshooting guide is available on the Department of Fisheries [website](#).

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